

Agent Alert

Send an alert notification with your Supra® key

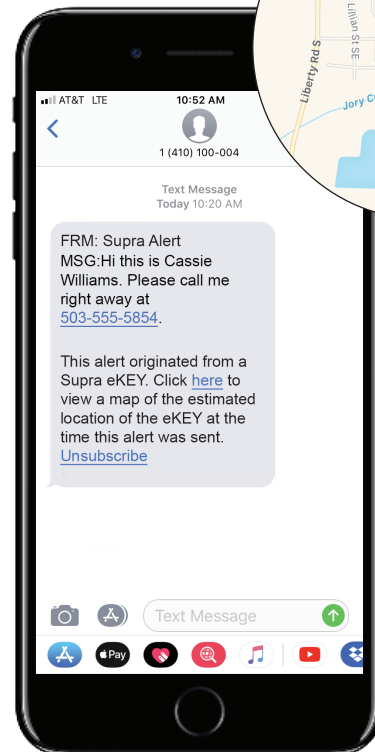
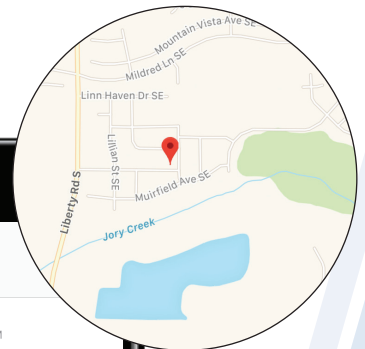
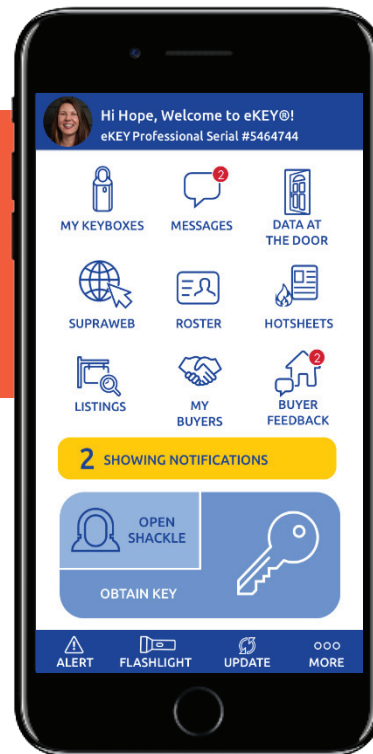
Agent Alert is a convenient feature built into Supra's keys, providing peace of mind for agents anywhere they carry their Supra wireless key. With the press of a button, agents have a simple and discreet method to send an alert message to priority contacts. The message and up to three contacts are set up in advance. Holding the alert button for 3 seconds automatically sends the message to the contacts.

- Send alerts discreetly using any of Supra's wireless keys — eKEY®, XpressKEY®, ActiveKEY®, or Apple Watch® paired with a smartphone using eKEY.
- Elevate visibility of an agent's location.
- There's no need to be at a keybox or a showing. The alert notification can be used anywhere.
- Open the eKEY app or turn on the XpressKEY or ActiveKEY and press and hold the alert button for three seconds to send an alert.
- Notifications can be sent as email or text message.
- A link to a map of the key's location is included.

Setting up Agent Alert

1. Login to SupraWEB at supraekey.com
2. Select the **Alert** link
3. Check **Enable Service**
4. Enter the contact names
5. Enter the email address or cell phone number
6. Enter the message

Note: Agent Alert feature must be enabled by the organization. Location Services must be enabled for the eKEY app to include location information in the alert notification.



supraekey.com

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